

Master Servicer Setup

ADVANTAGE MPP



Master Servicer Setup

FHLBank Indianapolis utilizes a master servicer for the purpose of processing monthly remittance files only. The engaged master servicer is Rocket Master Servicing dba Mr. Cooper Master Servicing (MCMS).

- Month-end remittance files are to be delivered to Rocket Master Servicing within the first five business days of the month.
- The remittance files should be submitted by uploading them into the secure file exchange.
- Rocket Master Servicing staff will reconcile the report and provide feedback if there are any questions or required changes.
- **Secure File Exchange Registration**
 - Link for registration: <https://servicerupload.mrcooper.com/>
 - Select 'Register for Account'
 - Complete the form including the following information:

Additional Information

What type of reporting files are you going to Upload / View?: *

- ☒ Servicer Remittance / REG AB
- ☐ Servicer Default
- ☐ Investor / Trustee
- ☐ Loss Management
- ☐ Servicer Review
- ☐ Servicer Compliance
- ☐ File Exchange

Enter your Nationstar Mortgage contact name and/or Department: *

Jamieson Stinton, Whole Loans

Enter your reason for requesting access: *

FHLBI Monthly Remittance

- Once access is approved you will receive an email with a user ID and password.
- If you have problems with gaining access to the portal, please email Jamieson Stinton at Jamieson.Stinton@rocketmortgage.com.