

# Master Servicer Setup

ADVANTAGE MPP



## Master Servicer Setup

**FHLBank Indianapolis utilizes a master servicer** for the purpose of processing monthly remittance files only. The engaged master servicer is Rocket Master Servicing dba Mr. Cooper Master Servicing (MCMS).

- Month-end remittance files are to be delivered to Rocket Master Servicing within the first five business days of the month.
- The remittance files should be submitted by uploading them into the secure file exchange.
- Rocket Master Servicing staff will reconcile the report and provide feedback if there are any questions or required changes.
- **Secure File Exchange Registration**
  - Link for registration: <https://servicerupload.mrcooper.com/>
  - Select 'Register for Account'
  - Complete the form including the following information:

### Additional Information

**What type of reporting files are you going to Upload / View?: \***

- Servicer Remittance / REG AB
- Servicer Default
- Investor / Trustee
- Loss Management
- Servicer Review
- Servicer Compliance
- File Exchange

**Enter your Nationstar Mortgage contact name and/or Department: \***

Jamieson Stinton, Whole Loans

**Enter your reason for requesting access: \***

FHLBI Monthly Remittance

- Once access is approved you will receive an email with a user ID and password.
- If you have problems with gaining access to the portal, please email Jamieson Stinton at [Jamieson.Stinton@rocketmortgage.com](mailto:Jamieson.Stinton@rocketmortgage.com).

